

Managing Bias

Course Outline – All Employees

Module	Learning Objectives	# of Configurable Pages
Foundations	<ul style="list-style-type: none">• Explain how biases can lead to unfair treatment.• Define explicit and implicit bias.• Identify multiple types of bias.	2
Manifestations	<ul style="list-style-type: none">• Identify where and how bias occurs in everyday workplace decisions and attitudes.• Explain the negative effects of bias on the individual, the organization, and on society at large.	
Interventions	<ul style="list-style-type: none">• Reinforce the responsibility each individual has in correcting bias in the workplace.• Explain multiple strategies for intervention on an individual and organizational level.• Acknowledge common barriers to progress and how to address them.	1